



## Valenco*Insights* - Best IT Services companies 2022

Results of the survey conducted in October 2022 by Valenco Inc.

[www.valencoinc.com](http://www.valencoinc.com)

In its 7<sup>th</sup> annual survey, Valenco asked respondents to pick their top 3 IT services companies in three categories – Overall, Large companies, & Next tier companies

Respondents shared their geographic location, years of experience in one of three ranges, and their profession from among IT services sales/account sales, IT SME/Delivery or Other.

### The winners

#### Best IT services company – all respondents

	#1	#2	#3
2022	Accenture	TCS	Infosys
2021	Accenture	TCS	Infosys
2020	TCS	Accenture	Infosys
2019	TCS	Accenture	Cognizant
2018	Accenture	Cognizant / TCS	
2017	Accenture	Cognizant	IBM
2016	Cognizant	Accenture	Infosys

For the second year in a row, Accenture was voted the best IT services company, with TCS and Infosys also retaining the next two spots.

#### Best Large IT services company – all respondents

	#1	#2	#3
2022	Accenture	TCS	Infosys
2021	Accenture	TCS	Infosys
2020	Accenture	TCS	Infosys
2019	TCS/Accenture		Cognizant
2018	Accenture	Cognizant / TCS	
2017	Accenture	Cognizant	IBM
2016	Accenture	Cognizant	TCS

Accenture again voted as the best large company, and TCS at #2. The gap widened a little compared with a near tie in 2021.

Infosys held its ranking at #3



### Best Next Tier IT services company – all respondents

	#1	#2	#3
2022	LTIMindtree	Persistent	Engineering services Co's.
2021	Mindtree	LTI / Persistent	
2020	Mindtree	LTI	Mphasis
2019	Mindtree	LTI	Hexaware/Mphasis/Engineering companies
2018	Mindtree	LTI	Virtusa
2017	Mindtree	LTI	Smaller companies
2016	Mindtree	LTI	Smaller companies

The top 2 from all the past surveys, Mindtree and LTI announced their merger and we had them as one entity in this survey. Unsurprisingly, this new entity was # 1 among the next tier of IT services companies.

Persistent moved up to #2 and the group of Engineering services companies (GlobalLogic / LTT) took the # 3 place.

### Results by demographic groups

#### 1. By Location of respondents

##### Best IT services company – USA / Canada respondents

	#1	#2	#3
Best overall company	Accenture	TCS	Infosys
Best large size company	Accenture	TCS	Infosys
Best next-tier company	LTIMindtree	Persistent	Mphasis

The response from respondents in the USA & Canada, mirrored the global results in the overall and large company groups with Accenture, TCS and Infosys taking the top 3 spots.

LTIMindtree and Persistent also were the top 2 next tier companies with these respondents but they voted Mphasis to #3.

##### Best IT services company – India/rest of world respondents

	#1	#2	#3
Best overall company	TCS	Accenture	Infosys / Wipro
Best large size company	TCS	Accenture	Infosys
Best next-tier company	LTIMindtree / Smaller companies		Engineering services companies

Outside the USA/Canada, TCS is the stronger brand, and was the #1 both overall and in the large company category with Accenture at #2 for the second year in a row.

Infosys & Wipro tied for the #3 place.

The Smaller companies group (Happiest Minds, ValueMomentum, ITCInfotech, Infogain) moved up and tied with LTIMindtree as the best next tier company, followed by Engineering services companies (GlobalLogic/LTT) at # 3. This is the first time the Smaller companies were voted #1 by any group.



## 2. By profession of respondents

### Best IT services company – Sales & biz dev respondents

	#1	#2	#3
Best overall company	Accenture	TCS	Infosys
Best large size company	Accenture	TCS	Infosys
Best next-tier company	LTIMindtree	Persistent	Engineering services companies

Sales professionals voted Accenture and TCS at the top with Infosys at #3

Among the next tier of companies, LTIMindtree, Persistent and engineering services companies #1,2 and 3 respectively.

### Best IT services company – SME & delivery respondents

	#1	#2	#3
Best overall company	Accenture/TCS		HCL
Best large size company	Accenture	TCS	IBM
Best next-tier company	LTIMindtree	Hexaware	Persistent

Among SME's/Delivery respondents, TCS and Accenture again tied as the #1 overall company but Accenture moved up as the #1 large company with this respondent group, displacing TCS from the top spot it held for 3 years.

The # 3 spot saw new names – HCL as #3 overall and IBM as the #3 large company.

LTIMindtree took the top next tier company spot here too, followed by Hexaware and Persistent.

### Best IT services company – Non sales / non IT delivery respondents

	#1	#2	#3
Best overall company	TCS	Wipro	Accenture
Best large size company	TCS	Infosys / Accenture	
Best next-tier company	Smaller companies	LTIMindtree	Hexaware

Among those who are not in IT sales or delivery, TCS was at #1 with Wipro pipping Accenture for the #2 position.

TCS also at #1 among large companies with Infosys tying Accenture at #2.

For the first time, the group of small companies were #1, displacing LTIMindtree. Hexaware was #3



### 3. By experience profile of respondents

#### Best IT services company – > 20 year experience respondents

	#1	#2	#3
Best overall company	Accenture	TCS	Infosys
Best large size company	Accenture / TCS		Infosys
Best next-tier company	LTIMindtree	Persistent	Engineering services companies

The most experienced respondents went with Accenture, TCS and Infosys as favorites overall and pushed up TCS to tie with Accenture as the #1 large company.

#### Best IT services company – > 15 - 20 year experience respondents

	#1	#2	#3
Best overall company	Accenture	TCS	Infosys
Best large size company	Accenture	TCS	Infosys
Best next-tier company	LTIMindtree	Hexaware	Mphasis / Persistent / Engineering services companies

The mid-experience band voters had similar preferences in the overall and large company categories but voted for Hexaware as their #2 choice in the next tier companies.

#### Best IT services company – > < 15 years' experience respondents

	#1	#2	#3
Best overall company	TCS / Infosys / LTIMindtree		
Best large size company	Accenture / TCS / Infosys / TechM / Atos		
Best next-tier company	Zensar	UST / Persistent / Smaller companies	

Among the young respondents, multiple companies tied for the top slots reflecting an openness to names outside the select favorites